

**2017 CSR Stakeholders' Survey**

Corporate Social Responsibility (CSR) is a process for companies to integrate social, environmental, ethical and human rights concerns into their operations and core strategy, in close collaboration with their stakeholders. ASUS has published Corporate Social Responsibility Report since 2008 and will continue to publish its "2017 CSR Report" in 2018 May. In order to communicate effectively with our stakeholders and have a clear view of the CSR issues that may be important to them or draw their attentions, we invite you to provide us your precious comments and suggestions through this survey. We value them greatly as an opportunity of making improvement for the company and these will be the fundamental reference of the information disclosure in our annual CSR report.

The relation between you and ASUS (Please choose ONE below, or the survey will be invalid.):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Employee | Shareholder | Supplier | Client/Customer | Media |
| Community | Government Agency | NPO/NGO | Academic/Consultancy |  |
| Others, please explain: | |  |  |  |

Please choose "level of concern" (5: highly concern; 4: concern; 3: neutrally concern; 2: less concern; 1: no concern) about ASUS on each topic below on behalf of the stakeholder (Please only choose ONE level of concern and mark "V", or the survey will be invalid.)

| Topic | | Content | Level of Concern (choose ONE) | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 5 | 4 | 3 | 2 | 1 |
| **Economy/ Corporate Governance** | | | | | | | |
| G1 | Economic Performance and Economic value distributed | Financial performance in respect of revenue, expenditure and profit, operational strategies, financial assistance received from government |  |  |  |  |  |
| G2 | Market Presence | Economic contribution to local communities, e.g., salary competitiveness and local hire |  |  |  |  |  |
| G3 | Infrastructure and Investment for Local Communities | Impacts of infrastructure investments or services supported, e.g., shorten the digital divide and apply cloud social services; other impacts on local communities and economy |  |  |  |  |  |
| G4 | Legal Compliance | Compliance with laws and regulations regarding to corporate governance, labor, human rights, society, and environment |  |  |  |  |  |
| G5 | Ethical Management and Disclosure | Anti-corruption communication and training; anti-competitive behavior; anti-trust and anti-monopoly practices; anti-dumping behavior; information transparency and disclosure |  |  |  |  |  |
| G6 | Public Policy | Political activities and contribution, lobbying or initiative |  |  |  |  |  |
| **Environment** | | | | | | | |
| E1 | Climate Change and Energy Management | Risks and opportunities posed by climate change and potential to generate substantive changes in operations, revenue or expenditure; GHG emissions, reduction and management performance; energy consumption, saving, and management performance; promotion for renewable energy |  |  |  |  |  |
| E2 | Water Management | Water sources and impacts due to water withdrawal; water usage, saving and management performance; wastewater discharge and its environmental impacts |  |  |  |  |  |
| E3 | Pollution Control over Corporate Operation | Significant air pollution emission during operation; waste disposal and recycling; hazardous waste disposal and other situation affect soil, water, air, biodiversity and human health; acquirement of environmental certificate |  |  |  |  |  |
| E4 | Product Stewardship | Raw or recycled materials used, hazardous substance management, product energy efficiency, recycling or reuse of end-use products or packaging; products meet voluntary eco labels requirement |  |  |  |  |  |
| **Labor/ Society** | | | | | | | |
| S1 | Employment and Employee Benefits | Employment and retention; employee benefits and working conditions (remuneration, working hour, leave, discipline, dismissal, maternity protection and insurance, etc.) |  |  |  |  |  |
| S2 | Labor/Management Relationship | Communication channels (trade union, settlement of labor-management disputes) |  |  |  |  |  |
| S3 | Occupational Safety and Health | Safe work environment, emergency prevention and treatment, employee health care |  |  |  |  |  |
| S4 | Personnel Training and Performance Management | Training and education, career development and performance appraisal system |  |  |  |  |  |
| S5 | Diversity and Equal Opportunity | Composition diversity; policies to take care of minority employees; equal remuneration for women and men; non-discrimination; sexual harassment prevention |  |  |  |  |  |
| S6 | Free Labor and Human Rights | Human rights policies, including: no forced overtime working or deprival of employee leave rights; employee and suppliers' freedom of association and collective bargaining; no child labor; safeguard indigenous rights; employee training on human right policies; human rights consideration for external business development, e.g., significant investment agreements and contracts that include human rights clauses |  |  |  |  |  |
| S7 | Grievance Mechanisms | Grievance mechanisms for environmental, labor, human rights, and social impacts and corresponding resolution |  |  |  |  |  |
| S8 | Community Communication, Community Care and Involvement | Significant impacts of company operation on local communities and communication; community connection and interaction; community development; care for vulnerable groups; community involvement |  |  |  |  |  |
| **Product** | | | | | | | |
| P1 | Product Safety | Assessment and improvement for health and safety impacts of products; compliance with laws and regulations concerning product health, safety, information, labeling and marketing; any significant fines due to violation |  |  |  |  |  |
| P2 | Information Security | Customer privacy, IT security and personal information protection |  |  |  |  |  |
| P3 | Customer Satisfaction | Customer satisfaction surveys and the results, service management, and product after-sale services |  |  |  |  |  |
| P4 | Product Innovation | Innovation of products or services |  |  |  |  |  |
| **Supply Chain Management** | | |  |  |  |  |  |
| C1 | Labor Rights | Whether the supplier violates the labor rights or causes negative impacts on labor rights |  |  |  |  |  |
| C2 | Responsible Mineral Procurement | Whether suppliers evaluate issues regarding conflict minerals and establish management, e.g. conflict minerals in Middle Africa or sustainable tin in Indonesia |  |  |  |  |  |
| C3 | Diversity | Adequate and appropriate supplier database in response to various business operation and product development needs; local procurement |  |  |  |  |  |
| C4 | Energy/ Natural Resource Management | Whether suppliers identify energy/natural resource risks and establish relevant policies, e.g., GHG or water footprint |  |  |  |  |  |
| C5 | Ethical Management and Disclosure | Suppliers’ ethical management; anti-corruption communication and training; anti-competitive behavior; anti-trust and anti-monopoly practices |  |  |  |  |  |

**Others**

If you have any issue that is not covered above, you can fill in the text box below

|  |
| --- |
|  |

Thank you for your time and also welcome to download our 2017 Report to learn more about our responses toward those material issues.